



NCR Personas[™] 79

MORE ARESULTS

What is the Personas 79?

Cash and cheque deposit transactions, and related bill payments, represent the largest, single transaction group performed by tellers in branches. Migrating these deposit transactions to the self-service channel can dramatically reduce the costs associated with accepting these deposits. The Personas 79 has been designed to address this group of transactions, offering a dedicated, secure, compact, reliable self-service deposit solution. It automates cash and cheque deposit processing whilst offering significant cost savings and customer service benefits compared to the branch teller.

Utilising the latest generation of automated deposit technology, both cash and cheques can be inserted directly into the Personas 79. Details of all amounts deposited, together with an image of the cheques, are displayed on the screen and printed on the transaction receipt. This provides customers with instant proof of deposit, building their trust and confidence in this automated solution. In turn, this helps to maximise transaction migration from the teller position to the more cost effective self-service channel.

MORE ARESULTS

- ✓ Migrating 100% of personal cash deposit transactions reduced costs by 75%.
- → In 12 months the customer saved \$15 million in cash deposit costs.
- Return on investment target achieved based on a 25% migration of transactions from the teller to self-service.
- ✓ Increasing the choice and quality of consumer services available improved customer satisfaction. Transaction revenues subsequently rose by 10%.

The Personas 79 offers:

- Accepts and validates up to 60 notes per transaction.
 Notes are stored in separate, secure, containers.
- Full European Central Bank compliance for note categorisation and note traceability.
- Cheque imaging plus true MICR code line read.
 NCR's cheque processor has been designed as the first step in an integrated item processing architecture.
- The latest self-service technology and features, including: IMCRW, touchscreen interface, thermal receipt printing and Encrypting PIN Pad.
- Separate enclosures for cash and cheques.

Why NCR?

Global experience and expertise in the provision of self-service automated deposit solutions.

The only company with combined self-service and item processing knowledge and expertise.

Uniquely offers a proven, end-to-end cheque deposit processing solution.

Offers an integrated, business-led solution including a range of differentiated consulting and support services.

Offers a highly configurable and upgradable deposit solution portfolio to suit all transaction volumes and locations.

Low total cost of ownership deposit solutions.



Optional touchscreen



NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

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